

Terms And Conditions

Effective Date: 1 January 2024

This document serves as the terms and conditions for the use of Sophie Cole ("Counsellor") and the Bee Well With Me website, hereinafter referred to as "the Website." By accessing or using the Website, you accept and agree to be bound by these terms and conditions. If you do not agree with these terms, please do not use the Website.

Services

Online Counselling: The Counsellor offers online counselling services to clients, which may include video, phone, or text-based sessions. These sessions are subject to the terms and conditions outlined here and any additional agreements discussed during the session.

In-Person Counselling and Coaching: In-person counselling and coaching sessions are available, and clients agree to follow any policies and procedures set forth by the Counsellor, including health and safety protocols.

Sales of Products: The Website may offer various products related to counselling, mental health, or personal development. By purchasing these products, you agree to the terms and conditions stated in this document.

Sales of Online Courses and In-Person Workshops: Online courses and in-person workshops are available for purchase. Cancellation policies for these services are outlined below.

Cancellation and Refund Policies

Cancellation of Counselling Sessions: Clients may cancel or reschedule counselling sessions with a notice period of 48 hours. Failure to provide sufficient notice may result in a full session fee charge.

Cancellation of Online Products: Sales of digital products, including online courses and downloadable materials, are non-refundable.

Cancellation of In-Person Workshops: Cancellation with a notice period of 2 weeks before the workshop start date will be eligible for a full refund. Cancellation with a notice period of 1 week before the workshop start date will receive a 50% refund. Cancellation with a notice period of less than 1 week will not be eligible for a refund.

Privacy Policy

Clients and Website Users are encouraged to review the Privacy Policy of the Counsellor, which outlines how personal information is collected, used, and protected. The Privacy Policy is available on the Website.

Intellectual Property

All content and materials on the Website, including but not limited to text, graphics, and digital products, are protected by copyright and intellectual property laws. Clients and Website Users may not reproduce, distribute, or sell any content without express written permission from the Counsellor.

Disclaimer

The information provided on the Website is for informational and educational purposes only. It is not a substitute for professional counselling or psychotherapy. The Counsellor is

not liable for any consequences resulting from information or advice obtained from the Website.

Governing Law

These terms and conditions are governed by and construed in accordance with the laws of Queensland, Australia.

Contact Information

For any questions or concerns regarding these terms and conditions, please contact Sophie Cole by email: sophie@beewellwithme.com

By using the Website, you acknowledge that you have read and understood these terms and conditions and agree to abide by them. These terms and conditions may be updated from time to time, and continued use of the Website constitutes acceptance of any changes made.

Last updated on 15 October 2024.

By using our services, you agree that Sophie Cole and www.beewellwithme.com is not to be held liable for any decisions you make based on any of our services or guidance and any consequences, as a result, are your own. Under no circumstances can you hold Sophie Cole or www.beewellwithme.com liable for any actions you take nor can you hold us or any of our employees liable for any loss or costs incurred by you as a result of any guidance, advice, counselling, coaching, materials or techniques used or provided by www.beewellwithme.com